

----- Original Message -----

From: Chris.Stockton1@sainsburys.co.uk

To: a_baron@btinternet.com

Sent: Thursday, May 8th 2025, 11:48

Subject: Argos Ref - RM-0525-2037

Good Morning A Baron,

Thank you for your letter which has been received into the Correspondence Department. I have been asked to look into your complaint and will case manage this for you

Firstly, allow me to apologise for your PNY memory sticks becoming faulty and for any inconvenience caused.

I can confirm that all our products come with a 12-month warranty on the provision you can provide us with a valid proof of purchase. As stated on our website;

[Returns, Product Support & Repairs | Argos Help](#)

If you remain unhappy with this reply I can only advise that you seek independent advice on this matter.

Kind Regards

Chris Stockton

Chris Stockton | Correspondence Department Executive Office

Sainsbury's Argos | Royal Avenue, Widnes, WA8 8HS

Chris.Stockton@sainsburys.co.uk | Pronoun: He/Him